SAMSUNG

Samsung Public Sector

Samsung Public Sector

PUBLIC SAFETY

- Complete Mobility platform ensuring seamless transition from Field to Vehicle to Station
- CJIS/HIPPA compliant data protection with Samsung Knox and your favorite MDM
- Samsung DeX provides desktop like experience from tablets or phones with simple external monitor and keyboard
- Extensive partner ecosystem to meet hardware & software needs

CORRECTIONS

- Mobility options for different situations from probation/parole to jail/prison
- Robust SOS system on phones and wearables
- Knox and MDM support to ensure security, protection and device control in various corrections environments
- Integration to local law enforcement applications through robust partner ecosystem

STATE & LOCAL

- Workplace transformation made easy with Samsung DeX for all state and local needs including utilities, education and transportation
- Complete mobility platform encompassing tablets, phones and smart watches
- Samsung DeX integration to all major VDI providers (Citrix, VMWare, WVD, Amazon, Google) to ensure legacy Windows support and mobile transition

Unparalleled Mobility Platform
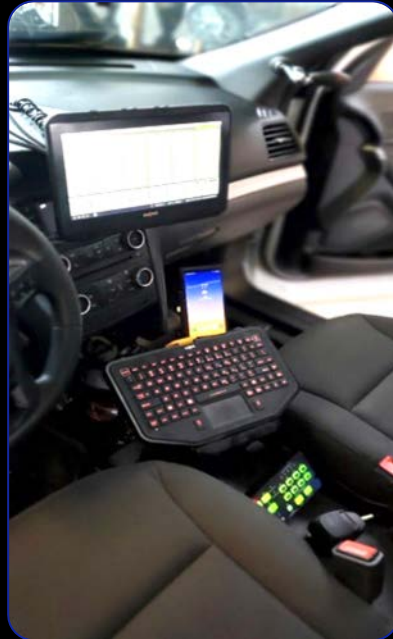
AIR	VEHICLE	FIELD	COMMAND & STATION

Rugged Field Ready Solutions

Tab Active Pro 10.1

Tab Active 2 & Galaxy Watch

Tab Active 2

XCover FieldPro

XCover Pro Coming soon

Galaxy Watch Active 2

Mission Critical with 5G

| Police, MP Patrol	Maritime Safety	Fire Fighting
(ID Check by face recognition, Real-time Cam)	(Real-time Cam, Tsunami Warning)	(Real-time Body Cam, Public Warning)

The Power of One

Give your team all the digital tools they need to do their job with a single device they can carry in their hand.

- Rugged Laptop
- Desktop Computer
- Scanner
- Video Recorder
- Audio Recorder
- Camera
- Signature Capture
- AirCard or MiFi
- Body Camera
- Land Mobile Radio
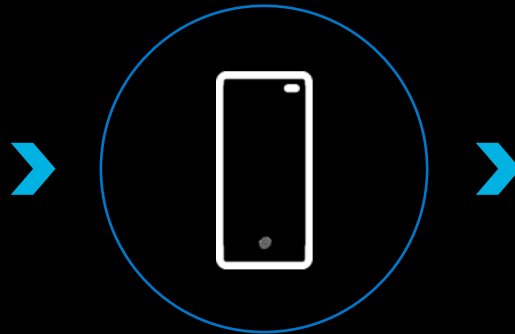
Replaced by 1 device

6
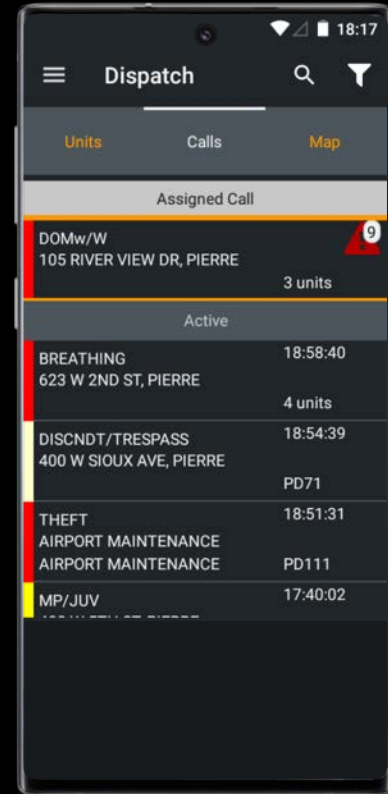
Samsung DeX for Workplace Transformation

Phones	Tablets	PC

Samsung DeX · **Samsung DeX for Tablet** · **DeX for PCSamsung**

Galaxy S8/N8 and Up

- PC-like experience with a smartphone connected to a monitor/TV through a DeX Station/DeX Pad

Galaxy TabS4/TabS6/Tab Active Pro

- Use DeX by connecting a phone to an external display via HDMI dongle

- Have the phone fully-functioning while using DeX on the monitor/TV

- Launch DeX right on the tablet screen

Galaxy Note10

- Launch DeX for PC or Mac

- Easy to start just with USB connection

- Copy&Paste, D&D between PC and DeX

Day in the Life: Mobile Worker

Connecting to VDI's, O356 or Google Docs, Dispatch & Records
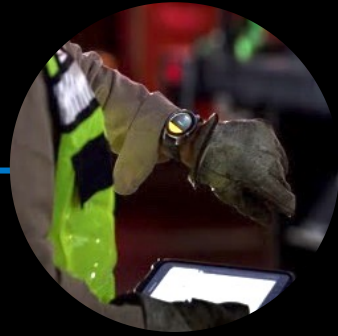
In Field Data Access, SOS Alerts, & Emergency Notifications

Documentation and digital report writing

Completing daily reports and logging field documentation

Unprecedented Mobility and Value

DeX in Vehicle eliminates the need for expensive computers or rugged laptops – so you can do more for less.

Today: Rugged Laptop

Stays in Vehicle

- Rugged laptop
- **Paid** OS updates (Windows)
- **Longer** hardware recycle program – 5-8 year average
- **Higher Average Initial Costs**

Tomorrow: Samsung DeX

Fully Mobile

- Rugged touch screen monitor, keyboard w/ touch pad, Samsung Smartphone/Tablet
- **Free** OS updates (Android)
- **Shorter** hardware recycle program – 1-2 year average
- **Lower Average Initial Costs**

DeX in Vehicle for Public Sector | LE, Corrections & Utilities
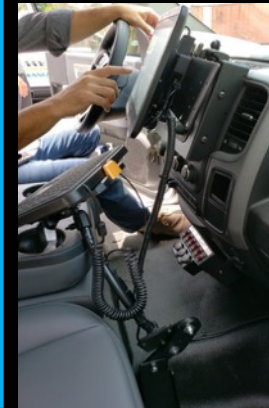
Public Safety Solutions

Galaxy S10 | Note10 First Responder Specific Features

Mobile Productivity	Trusted Security	Intelligent Performance
Unleashes Mobile Productivity	**Ultrasonic Fingerprint ID**	**Wireless PowerShare**
Multi Perspective Camera with new Ultra-wide lens	**Knox Security** (chip-up)	**Machine Learning based Performance Optimization**
Bezel-less screen with One UI for increased productivity	**BuSS Services** (Knox Configure, Quick Start, etc.)	**All-day intelligent battery**

Use Cases

RAM MOUNTS

uniVERSE CASE SYSTEM Otter

Thermal   Measurements   Payments   Docking & Mounting

SEEK   IKE   INGENICO   RAM MOUNTS

ATAK – Android Team Awareness Kit

SITUATIONAL AWARENESS

- Know location of all team personnel, as well as other agencies at all times
- Set up chat rooms, coordinates, mapping, routing, etc.
- Tap into live video feeds via IP, body cam, dash cam, drones, etc.
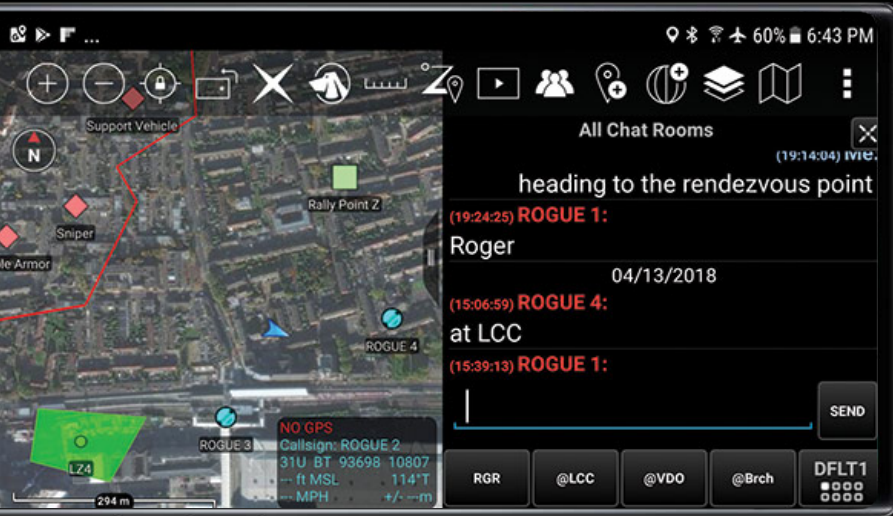- Absolutely free, no cost CIV version for Public Safety

SmartWatch featuring CAD for Mobile Responders

CAD and Notify
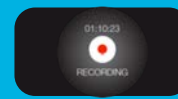

- CAD login
- Emergency medical assistance with simple click
- With built-in GPS: locate, alert and request for assistance

On Call and Support

- Dispatch call
- Alert condition/unusual patterns
- Update conditions
- Order and strategize with quick interaction

Request Backup and SOS

- Automated SOS based on sensory activity (e.g. bulletproof vest)
- Call for backup

Partners

Compute Anywhere: In Vehicle & In Station with Samsung DeX

Partners

Microsoft · NORTHROP GRUMMAN · mark43 · CALIBER Public Safety · RapidDeploy MISSION CRITICAL DISPATCH · MOTOROLA SOLUTIONS · SmartCOP · HEXAGON · G Suite

Public Safety Partners

CAD, RMS, and other PS apps optimized for DeX (partners)

- CENTRALSQUARE TECHNOLOGIES
- HEXAGON
- INTERGRAPH
- SmartCOP
- G Suite
- Microsoft
- SceneDoc
- CALIBER Public Safety
- RapidDeploy
- NORTHROP GRUMMAN
- MOTOROLA SOLUTIONS
- mark43
- Intrepid NETWORKS
- blueforce DEVELOPMENT

Rugged touch screen (partners)
- iKey
- HAVIS

Rugged keyboard with pad (partners)
- iKey
- HAVIS

VDI apps optimized for DeX (partners)
- Microsoft Azure
- Google Cloud

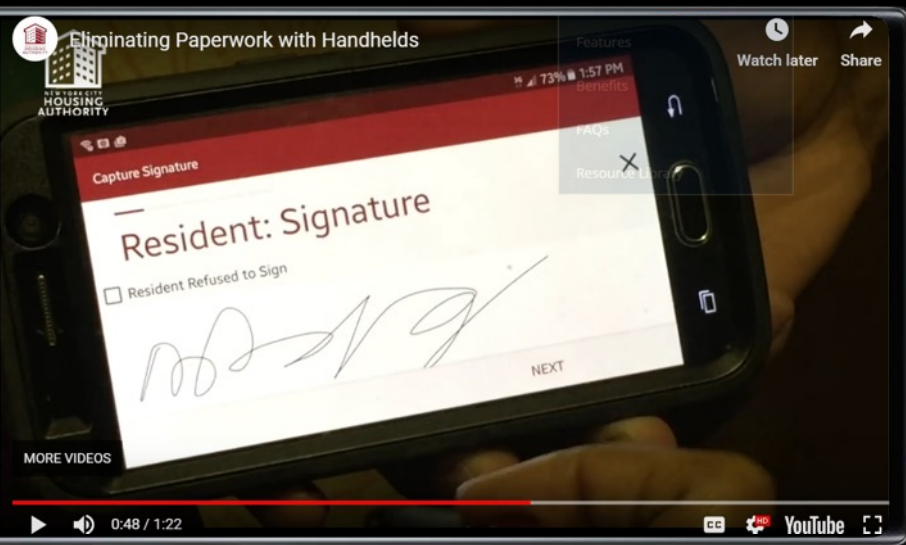Samsung Galaxy S9 | S10 | Note9 | Note10
- SAMSUNG

Security with EMM (partners, Samsung)
- IBM MaaS360
- citrix XenMobile
- MobileIron
- airwatch by vmware
- BlackBerry
- Intune
- SAMSUNG Knox Manage

Installation by outfitter

Rugged mount for DeX (partners)
- D&R ELECTRONICS EMERGENCY VEHICLE SOUND, LIGHTING & EQUIPMENT
- Juggernaut.Case
- RAM MOUNTS
- HAVIS
- GAMBER JOHNSON

State & Local Solutions

Housing Authority/Parks & Recreation Solutions

Mobile Informer takes 4,000 Maximo users mobile for the New York City Housing Authority

NYC Housing Authority
- Integrates with IBM Maximo Platform
- All maintenance divisions given HHP with WFM app
- Deployed on Tab S6 and GS10e/Note10+

NYC Parks & Rec
- Park Maintenance Divisions deployed in-house developed WFM app
- Deployed on GS8/GS9

Utility Solutions

Jacksonville Electric Authority

- MS Office for e-forms,

- Citrix VDI for other essential duties.

- Taking pictures and video on their phones and attaching to current forms via Dex in Vehicle once they've compiled data
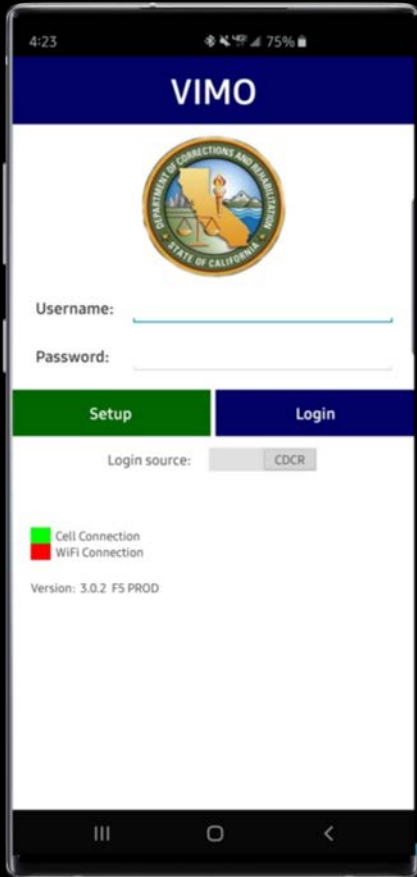
Great Lakes Water Authority

- Security/Police Division using DEX In Vehicle

- Access gate control, real-time monitoring video CCTV and drafting patrol notes for facility security checks

Correction Solutions

PUMA / VIMO Mobile App

With PUMA/VIMO, probation officers have the ability to use their Samsung smartphone to search for offenders and enter field contacts in the department's case management system.

Probation officers utilize the voice-to-text feature to quickly enter contacts directly in the field.

Probation officers also use PUMA and other Samsung smartphone technologies to review their case files, conduct follow-up office visits, map their daily routes, take evidence photos, and have access to their email, calendar, contacts, and texting.

The mobile solution has increased productivity, ensured accuracy and consistency, and saved time and money, decreasing the time that officers spend recording interactions with probationers in their contact logs by 55%.

"The PUMA app helps my officers to complete contact notes in the field and increase quality. The app is also digitally enabling workflow for greater efficiency."

– Adolfo Gonzales, Chief Probation Officer, County of San Diego

American Prison Data Systems

Tablet and Tech

The optimal content delivery solution for corrections.
Our military-grade hardware, secure network, and live-agent
monitoring will meet all your safety and security requirements

Physical Safety
Military-grade casing prevents
misuse. Physical security features
deter tampering

Digital Security
Secure content filters and data
encryption. MDM allows remote
monitoring and control of tablets

Curated Content
Best-in-class content from third-party
education and technology providers

Custom Instruction
Individualized program plans that guide
each user toward personal learning goals

Blueforce Development

Blueforce, in partnership with Samsung, provides vital mobile edge compute tools that keep wardens, jail administrators and correctional officers safe by providing shared situational awareness, enhanced life safety, and ensuring an informed and coordinated response when needed.

Situational Awareness

Real-time awareness of people, sensors, and information services for superior and faster decision-making.

Accountability

Accountability is a key component to enhance personnel safety while working in high risk environments.

Sensor Fusion

Fuse ground sensors, signal detection, surveillance, and AI/ML for smarter perimeter monitoring.

Lone Worker

Blueforce monitors correction & parole officer safety while performing duties outside of the facility.

BlueBeacon:
Situational awareness, accountability, and life safety software tools for the Samsung family of tablets, mobile devices, and wearables

Location: GPS and proximity (for interior)
Mass Broadcast and 1:1 chat
Overt or covert panic signaling
Multi-level duress/panic signaling
Check-in/check-out
Personal accountability request (PAR) checks
Image, signal, and audio collection when in panic
Manual and/or autonomous monitoring

DMI EndZone

Samsung and DMI offer secure, real-time, integrated situational awareness.

Messaging, photo sharing, voice and video recording, wearable technology and dynamic geofencing, all rolled into one seamless platform to solve some of the biggest challenges in the field.

Lightweight, easily deployable and mobile centric, EndZone can be operated securely from any Samsung mobile device.

EndZone utilizes the map as the main point of reference for monitoring, leveraging geo-fencing, multistreaming video, and an integrated wireless microphone.

The EndZone command console on Samsung tablets provides watch commanders with an integrated and real-time view of their officers in the field, giving watch commanders a full set of messaging, communications and incident management capabilities.
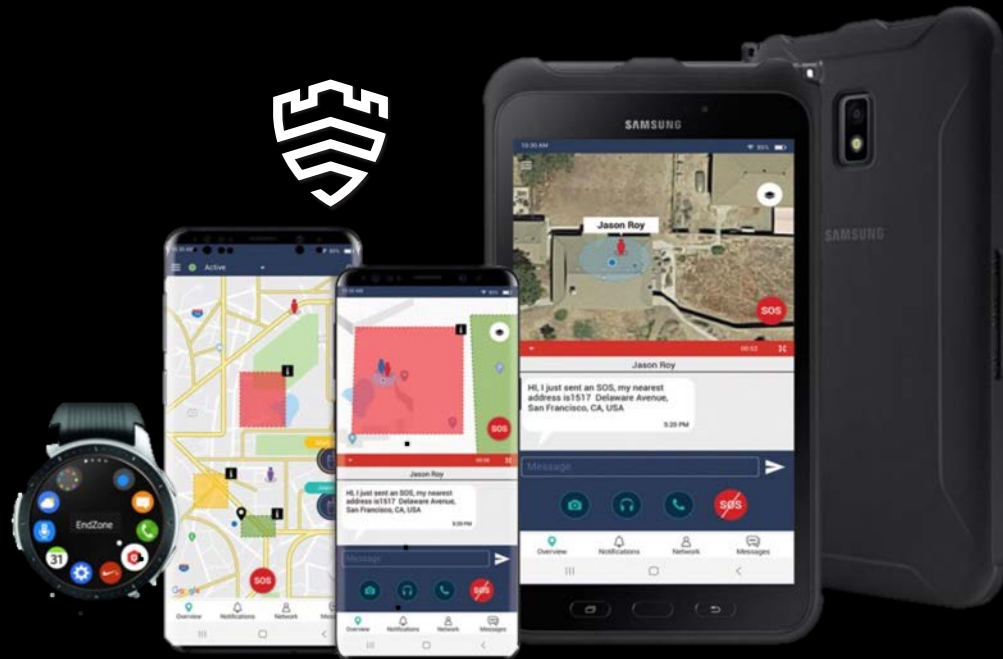
SAMSUNG

Corrections Partner Ecosystem

Samsung proprietary and confidential   25
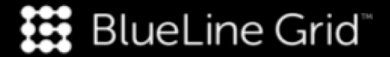
Compliant and Secure with Samsung Knox

Secure device-level data

Samsung Knox — our defense-grade mobile security platform — protects the Galaxy XCover FieldPro with multiple layers of data security from the hardware to the software level. Trusted by 29 governments around the world, Knox is field-tested and ready for duty.

Stay in compliance

Knox combines device-level security measures with a cloud-based management platform that centralizes security protocols and streamlines device management. With Knox, you can help keep your entire fleet in compliance with CJIS, HIPAA and FIPS protocol.

Container

Management Framework

SE for Android

Runtime Protection and Encryption

TrustZone Architecture

Hardware Root of Trust

Streamlined IT Support

Samsung ProCare* provides direct support for any and all hardware and software issues.
With Samsung ProCare, your team can stay focused on their jobs, instead of managing technology.

SAMSUNG ProCare | Technical Support | Device Protection

Elite Plus
Elite Tech Support + Device Protection w/ Advanced Exchange

| OS and Device Interoperability | Access to Samsung R&D | Named Callers (6) | HW/SW Support (24/7) | Support Acct. Manager + | Device Replacement | Pooled Device Coverage (up to 10% of fleet) | Next Biz Day Advanced Exchange |

Elite
Proactive Service Account Management

| OS and Device Interoperability | Access to Samsung R&D | Named Callers (6) | HW/SW Support (24/7) | Support Acct. Manager |

Advanced
Mobility Expertise on Demand

| OS and Device Interoperability | Access to Samsung R&D | Named Callers (2) | HW/SW Support (12/5) |

Protection
Per-unit device coverage (ADH)

- Includes Accidental Damage from Handling (ADH)
- 1 : 1 Device Coverage

*ADH = Accidental Damage from Handling (cracked screens, water damage, etc.)

Samsung Public Sector

For more information on our Public Safety solutions:
https://www.samsung.com/us/business/solutions/industries/public-safety/

For more insights into our Public Safety initiatives:
https://insights.samsung.com/government/public-safety/

DeX Cost Calculator:
https://insights.samsung.com/tools/dex-in-public-safety-cost-calculator/

To learn more about Samsung Public Safety Solutions please contact: